

# Frequently Asked Questions *About Synchronized Refills*

**Q: *What is the cost for synchronized refills?***

**A:** We provide this service at no additional cost to you, including free consultations with your pharmacist. At Aberdeen Medical Center Pharmacies, we're committed to helping you meet your wellness goals.

**Q: *How does it work with my insurance?***

**A:** Your pharmacist may dispense a shorter or longer supply of medication for your first pick up so that you can maintain your insurance coverage. Be sure to ask us if there's any additional billing questions.

**Q: *Is there a specific time and day to pick up my refills?***

**A:** When you enroll in the program, your pharmacist will discuss options with you to determine the most convenient pick up day for you. Plus, there's no need to call each month to refill the prescriptions - they'll be waiting for you to pick them up.

**Q: *Am I a good candidate for synchronized refills?***

**A:** Anyone taking multiple, ongoing monthly medications can benefit from the program. Additionally, patients who are new to chronic drug therapy, the elderly and those who find travel to the pharmacy difficult are a good fit.

**Q: *Will all of my medications be included in the synchronized refill program?***

**A:** Not necessarily. Any "as-needed" medications such as antibiotics, eye drops, seasonal medications and short-term pain prescriptions are generally excluded from the program.

**Q: *Should I let my physician know when I start synchronized refills?***

**A:** Yes, we'll work closely with both you and your physician to improve your health. Each month, we'll review your prescription list and monitor changes after your doctor or hospital visits to ensure your medications are taken properly and working for you.